

WELCOME TO CANBERRA PARK

T: 1300 367 454 E: bookings@canberrapark.com.au



Management and Staff welcome all guests and wishes all a safe, relaxing, friendly and happy stay whilst visiting or staying at Canberra Park. With this in mind the following applies to all guests or visitors.

ARRIVAL/CHECK IN: Is after 2pm (depending on availability). Check out time is 10am. All guests must be registered.

BUSINESS: If you require assistance, please contact reception. Photocopying, scanning, emails, taking messages are services we offer. A small charge may apply.

BUNK BEDS: Please remember that Australian Standards recommend that no child under the age of 10 should sleep on the top bunk.

COOKING: No cooking is allowed in the accommodation buildings. All meals are served and eaten in the Homestead.

DUMP POINT: Is located behind the Bettong and QuoII buildings. Please do not empty toilet waste anywhere else in the property. Please leave the area clean after use.

DINING: The Homestead is open for breakfast and dinner. Times will vary depending on the requirements of our guest, but generally opening hours are 6am to 9am for breakfast and 5pm to 9pm for dinner. Other times can be arranged with management. Dress should be clean and tidy. Management reserves the right to refuse service at any time.

EMERGENCY/ EVACUATION: Please make yourself familiar with our evacuation plan in case of any unforeseen emergency. In case of emergency, please remain calm and follow instruction from staff. For after hours emergency, please call 000 or the emergency number that is found on the guest welcome sheet and the property map on the door of every room.

INTERNET/WIFI: is available throughout the property. Occasionally you may experience difficulty in your room because of the fire rated doors. Just open your door or move to the central hall outside your room and signal strength will be strong. As there are many younger persons frequenting the facility, there are restrictions placed on the websites that can be accessed. If you are of adult age and wish a password to bypass these restrictions, please ask reception.

IRRIGATION/SPRINKLERS: There is an extensive irrigation system throughout Canberra Park. Please do not set up any closer than 1 metre to gardens and trees. Management cannot accept any responsibility for water damage.

LAUNDRY FACILITY: Laundry facilities are planned for the site from June 2018. Reception can advise the nearest coin operated facility for your use until these facilities are built. Management apologises for any inconvenience. No temporary clothes lines may be erected throughout the buildings or grounds.

MAIL: The mailing address is Canberra Park, Cnr Federal Hwy and Old Well Station Rd, GUNGAHLIN ACT 2912. Always leave a forwarding address in case the mail does not reach the site during your stay.

MESSAGES: These will be placed on board near to reception. They will not be delivered to your room.

PARKING: Is allocated for each accommodation pod. Please park in the allotted position and not on the roadways. Visitors should park in the visitor parking area at the front of the property. No visitor cars should enter the property without consent from management.

PETS: No pets are allowed in accommodations or dining areas unless they are a medically certified companion. Dogs must be on a leash at all times. Cats are not allowed on the property as per Flora and Fauna On Site Management Plan.

PRIVACY: Your privacy will be respected. No visitor will be given your contact details or whereabouts unless you specifically request your details to be issued.

QUIET TIME: Please be respectful of the enjoyment of others within the property by restricting noise from television, music and social gatherings between the hours of 10pm to 7am.

REFUNDS/CANCELLATIONS: Please note that we are unable to provide refunds for early departures or late arrivals. Details for refunds were issued on your booking confirmation letter prior to arrival.

RESPONSIBILITIES OF REGISTERED GUESTS: All guests should be registered on arrival. Registered guests are responsible for their visitor's or groups behaviour. Any person that stays overnight must be registered prior to staying. Group leaders are responsible for the behaviour of any children under their charge.

RUBBISH/WASTE: Rubbish is collected from the park at least three times per week. Please assist staff by having your rubbish securely wrapped and use recycle bins for glass and aluminium only. Paper and cardboard can be recycled in the waste collection area.

SICK BAY: There is a designated sick bay room for children that become unwell on their visit. Please be advised that these children must be supervised by an accompanying adult. Canberra Park does not provide a trained nurse/carer.

SECURITY: Please be wary. Lock your cars and rooms when you leave. Management cannot accept responsibility for theft of personal items.

SPECIAL NEEDS: There are special access rooms and facilities in each building. Please request these rooms if required.

SPEED: All roads in the park are shared between pedestrian and vehicles. Speed limits are walking pace only. When coaches are being reversed, please use a spotter to ensure safety for all concerned.

THINGS TO DO AND SEE: There is so much to do in Canberra. Our reception staff are happy to answer any questions regarding tours and tourist attractions. All tours can be booked at reception. Canberra Park is happy to recommend tours and attractions however, Canberra Park Owners, Directors, Managers, Employees or Agents shall not be held responsible or liable for any loss, damage or injury sustained by any person availing themselves of the services of those businesses.

WATER: Please help us to conserve our planets natural resources by conserving water wherever possible.

WILDLIFE: All guests are invited to enjoy the opportunities for interaction with local wildlife. As cute as they may be, feeding them may be detrimental to their health. Please do not feed any animal or bird. The site is also a habitat for several vulnerable and endangered native species: The Striped Legless Lizard (Delmar impar) and the Golden Sun Moth (Synemon plana).

THE "NOT ALLOWED UNDER ANY CIRCUMSTANCE" LIST: ILLEGAL DRUG USE: EXCESSIVE USE OF ALCOHOL: UNDUE MESS LEFT LYING AROUND: UNREGISTERED OVERNIGHT GUESTS: UNDUE NOISE: ACTS OF VIOLENCE OR ABUSE: SMOKING IN ACCOMMODATION or within 6 metres of accommodation and dining areas: UNREGISTERED VEHICLES: DRIVING LESSONS OR L-PLATE DRIVERS.

Failure to respect the above or any damage caused to the property may result in immediate eviction with no refunds issued. All damages will need to be rectified at the quest's own expense.

canberrapark.com.au
Please enjoy your stay