

WELCOME TO CANBERRA PARK

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AMENITIES: A family bathroom and all access facilities located within the amenity block. All children under 12 years must be accompanied by an adult and be supervised at all times. Please consider others when using these facilities.

ARRIVAL/DEPARTURE: Check-in anytime from 12pm on the day of arrival. All sites to be vacated by 10am on the day of departure. All guests, including visitors, must register at reception before entering the property.

BBQ AREAS: BBQs are located in the camp kitchen.

BICYCLES/SCOOTERS/ROLLERBLADES: Allowed during daylight hours only. Children must be supervised and ensure road safety rules are followed. These items are not permitted in the main entrance/exit area and the main road in the park.

BOOM GATE: A boom gate code will be issued for entry and exit through the boom gates. Please do not share the boom gate code.

CAMP KITCHEN: Please leave clean after use. Food stored in the fridge should be labelled with your name and departure date. Unlabelled food will be disposed.

DUMP POINT: Located opposite the amenity building. Please use the dump point to discard of waste matter from porta loos, motor homes or caravan toilets.

FIRES: Open fires (with the exception of the Camp Kitchen Fire Pit) are not permitted at any time.

EMERGENCY/EVACUATION: For after-hours emergency, please call 000 or for urgent after-hours park related issues please call 0439 289 387.

GENERATORS: The use of generators is not permitted.

IRRIGATION/SPRINKLERS: There is an extensive irrigation system throughout Canberra Park. Please do not set up any closer than one metre to gardens and trees. Management cannot accept any responsibility for water damage. **LAUNDRY:** Facilities including washing and drying machines and ironing boards, are located in the amenity building. The laundry is open 24 hours. Please do not erect temporary clothes lines.

MAIL: Guests expecting to receive mail during their stay, please address to:

Guest Name C/- Canberra Park, Corner Federal Hwy and Old Well Station Rd, GUNGAHLIN ACT 2912.

Always leave a forwarding address.

PARKING: One car space per site. Please park in the allotted position only. Visitor parking is available at the front of the property.

PETS: Small dogs allowed at most times of the year. Dogs must be kept on a leash at all times due to strict environmental conditions. Management reserves the right to refuse entry for dogs that may be considered unsuitable.

QUIET TIME: Please be respectful of the enjoyment of others within the property by restricting noise from television, music and social gatherings between the hours of 10pm to 8am.

POWER CORDS: Any caravan/campervan leads connected to power outlets must be 15 AMP tested and tagged. The use of double adaptors is not allowed.

RECEPTION HOURS: 7am to 6pm.

REFUND/CANCELLATION: No refunds will be issued for late arrivals, early departures or in the event of inclement weather. Please refer to the refund policy.

RUBBISH/WASTE: All rubbish is to be securely wrapped, and placed into the designated bins provided.

SECURITY: Lock your vehicles and vans/ accommodation when you leave them. Management cannot accept responsibility for theft of personal possessions. **SMOKING:** Please note that smoking is not permitted in any accommodation, in and around the community areas or any areas as detailed by state law. Any breach of the smoking policy will incur a housekeeping fee.

SPEED LIMIT: All roads in the park are shared between pedestrians and vehicles. Speed limits are walking pace only. When vans/large vehicles are being reversed, please use a spotter to ensure safety for all concerned.

WI-FI: 2 Wi-Fi networks are available at Canberra Park. One is open (unrestricted access) and the other is child friendly (restricted access). Please request the password to the Wi-Fi on check-in or call the reception team.

WILDLIFE: All guests are invited to enjoy the opportunities for interaction with local wildlife. Please do not feed any animal or bird. The site is also a habitat for several vulnerable and endangered native species: The Striped Legless Lizard (Delmar impar) and the Golden Sun Moth (Synemon plana).

The following items are NOT ALLOWED under any circumstances:

- Illegal drug use or excessive use of alcohol
- Undue mess/noise on site
- Unregistered overnight guests
- Acts of violence or abuse
- Open fires (except the fire pit located in the Camp Kitchen area)
- Unregistered vehicles
- L plate drivers and no driving lessons on park grounds

Failure to respect the above or any damage caused to the property may result in immediate eviction with no refunds issued. All damages will need to be rectified at the guest's own expense.

Please enjoy your stay